



Family &
Community Services
Community Services

Mandatory Reporting to the Child Protection Helpline

Mandatory Reporters



- What is a mandatory reporter?
- Mandatory reporters and the law

Mandatory Reporter's Guide



- What is the Mandatory Reporter's Guide ("MRG")
- Where to find the MRG
- What to do if you have serious, immediate worries about a child or young person

Mandatory Reporter's Guide



➤ Decision trees

- ✓ Physical Abuse
- ✓ Neglect: Physical Shelter/Environment
- ✓ Neglect: Medical Care—Medical Professionals
- ✓ Neglect: Mental Health Care
- ✓ Neglect: Education—Habitual Absence
- ✓ Sexual Abuse of Young Person Behaviour
- ✓ Psychological Harm
- ✓ Carer Concern: Substance Abuse
- ✓ **Carer Concern: Domestic Violence**
- ✓ Neglect: Supervision
- ✓ Neglect: Food
- ✓ Neglect: Medical Care Non Professionals
- ✓ Neglect: Education—Not Enrolled
- ✓ Sexual Abuse of Child
- ✓ Child/YP Problematic Sexual Behaviour
- ✓ Relinquishing Care
- ✓ Carer Concern: Mental Health
- ✓ Unborn Child

Child Protection Helpline



- 24 hours, 7 days per week.
- Mandatory reporters call 13DOCS (133627)
- General Public call 132111
- ROSH V's NON-ROSH

Child Wellbeing Units

- Child Wellbeing Units (“CWU’s”)
- What is a CWU?
- How can a CWU unit assist me?

What Makes a Good Report

Evidence, Evidence, Evidence!

- Who?
- What?
- When?
- Where?
- How?
- I saw, I did, I heard

After you make a report to the helpline...

- Helpline process
- CSC process
- Obtaining Feedback after a report is made

Trouble shooting

- Where to go for help
- Community Partners and the Family Referral Service
- Questions??