



## Bankstown Family Relationship Centre

Ground Floor

8 Jacobs Street

Bankstown

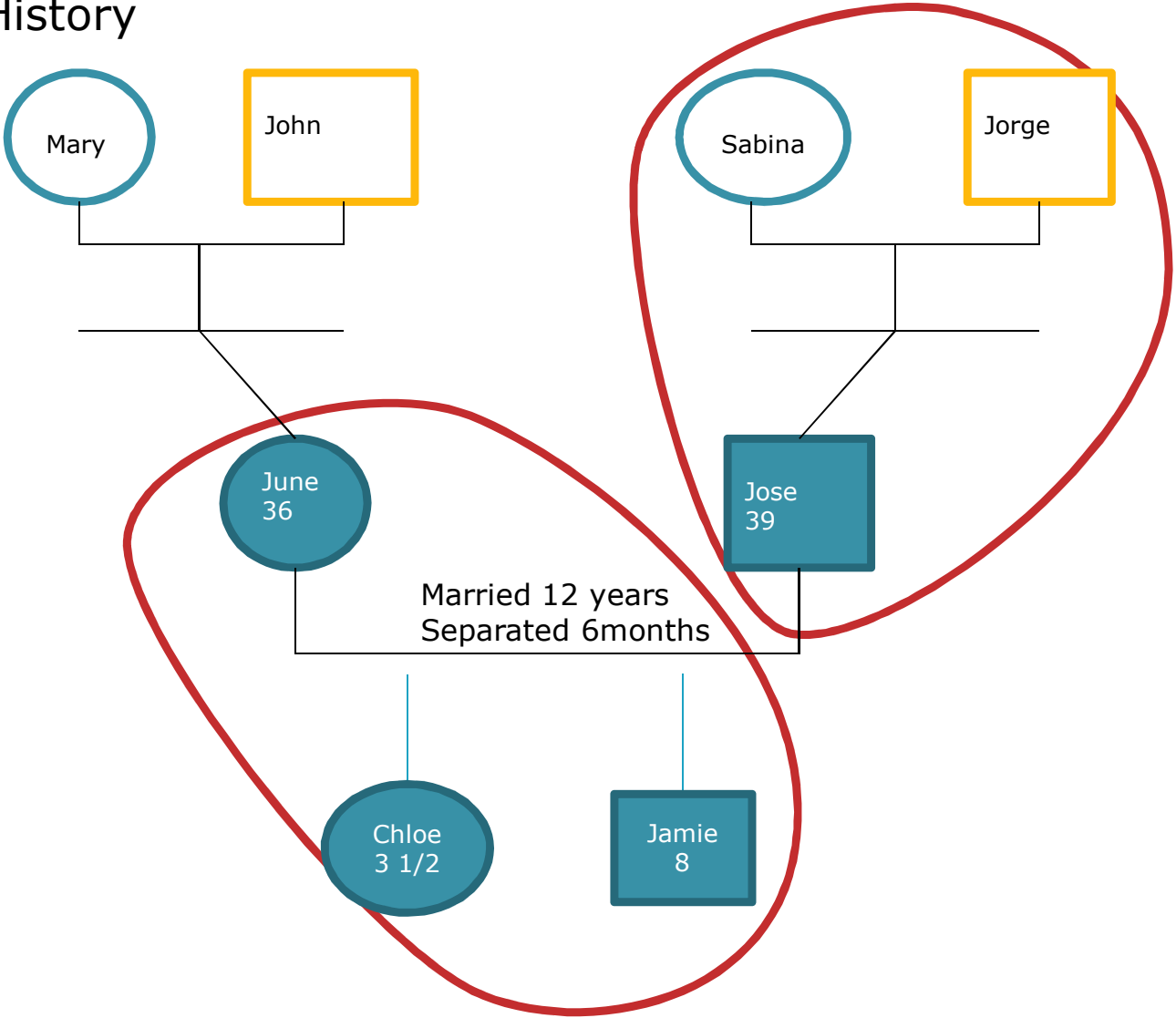
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**An Australian Government Initiative**

- Role of Bankstown Family Relationship Centre
- We are a Centre for Families in Conflict Post Separation with a Child focus
- Work under the Family Law Act
- How do parents get to family dispute resolution (mediation)
- Parenting Plans, Consent Orders, 60I certificates
- How do we work with parents with an ADVO or where family violence is present.

# Case History



## Family Dispute Resolution (FDR) Process at Bankstown FRC

- Step 1** – Parent contacts the Centre either via phone or in person, Initial information is taken by Client services person. A phone appointment is made with a KKIM Support Worker.
- Step 2** – KKIM Support worker calls the Parent and completes an intake, provides information about KKIM support and parenting group. Arranges any supports or services as required. Parent booked in to see a Family Dispute Resolution Practitioner (FDRP) and parenting seminar Building Connections.
- Step 3** – Initiating Parent is seen by the FDRP for a pre FDR assessment. Information and referrals provided. If appropriate, the other parent is contacted via a letter inviting them to take part in the process.

If no response is received from the other parent or it is not appropriate to continue with the process a 60I Certificate may be issued.

**Step 4** – When the other Parent responds an appointment is made with the FDRP for an individual face to face assessment. Information and referrals are made where appropriate as well as the providing an option for this parent to be seen by a KKIM Support Worker.

**Step 5** – After seeing both Parents the FDRP makes an assessment as to the suitability for a joint session (mediation) and also decides which model of practice best suits the Parents.

**Step 6** - When mediation is suitable a joint session (mediation) is arranged.  
If mediation is not suitable options/services are discussed with the clients and a 60I Certificate may be issued.

**Step 7** - After a Joint session (mediation) the following may occur:

Parenting agreements drafted, information about making this into a Parenting Plan &/or Consent Orders provided if appropriate, referrals made for example: to receive legal advice, counselling, 60I certificates issued  
OR a further joint session booked.